

From Immediate Responses to Planning for the Reimagined Workplace

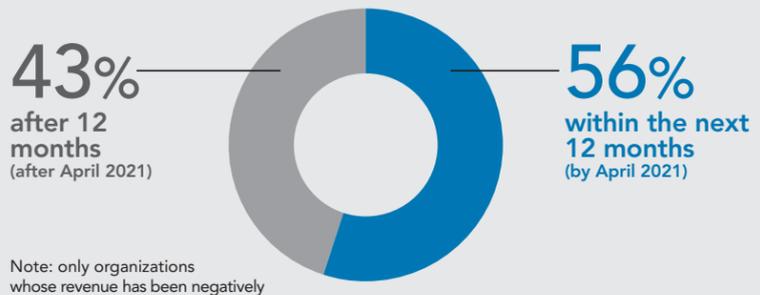


Between April 15 and April 28, 2020, The Conference Board surveyed HR executives in the US about how their organizations were reacting to the changing business environment in the context of their workforces. Here's what we found.

Related Resources from The Conference Board

- [Through a Glass Darkly: Preparing to Return to the \(Reimagined\) Workplace](#)
- [Finding Innovative Alternatives to Layoffs](#)
- [Conducting Compassionate Layoffs](#)
- [COVID-19 Pandemic Resources & Support for HC Community Curated Resources Hub](#)
- [The Conference Board Labor Markets Institute Homepage](#)
- [The Conference Board Labor Markets Blog](#)

When organizations expect their US-based revenue level to return to pre-COVID-19 levels:



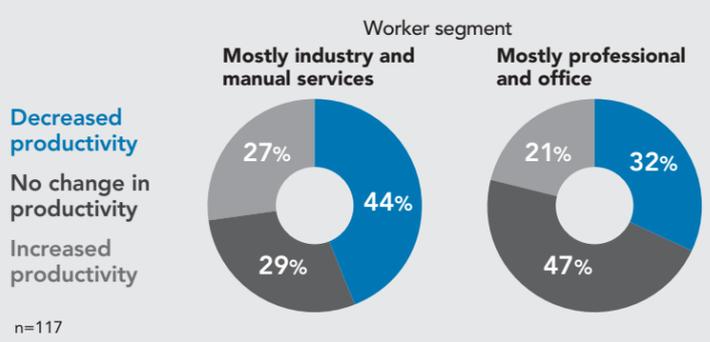
Note: only organizations whose revenue has been negatively affected by COVID-19 were included. n=99

Most organizations predict an increase in remote work following the pandemic.



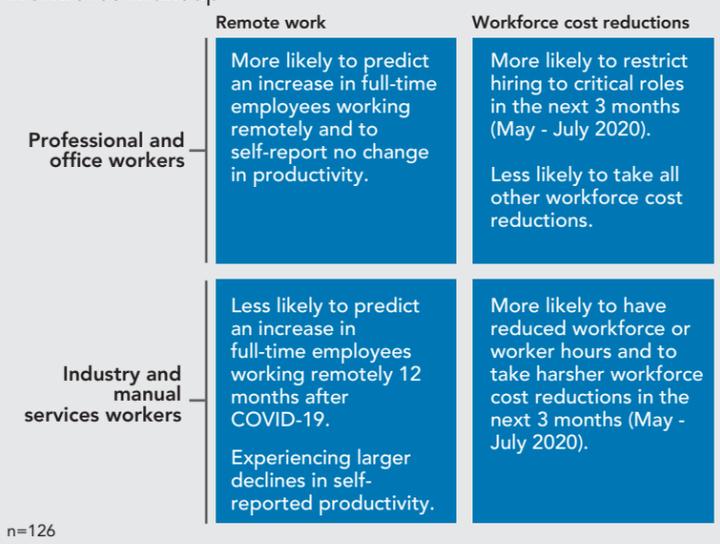
n=142

Changes in productivity of US employees since the COVID-19 outbreak by worker segment (self-reported):



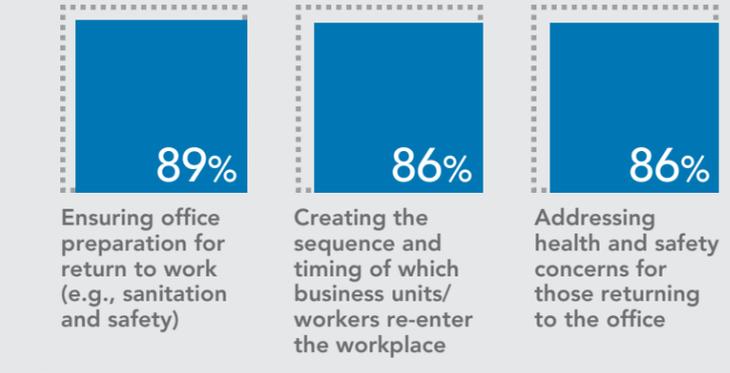
n=117

The **response** to COVID-19 and expected recovery **varies** by workforce makeup:



n=126

As part of their **transition plan**, organizations will focus on:



n=152

Organizations with declining revenue before COVID-19 were more likely than other organizations to:



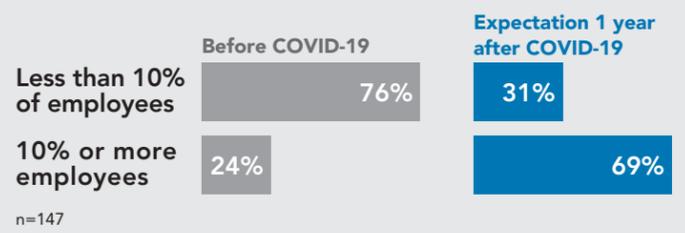
Note: the percentage is the difference between organizations with declining revenue before COVID-19 and all others. n=145

The top 10 most significant changes organizations expect in the recovery phase:

- 1 Remote work
- 2 Disaster recovery and scenario planning
- 3 Office design
- 4 HR policies for flexibility and paid time off
- 5 Focus on employee engagement and experience
- 6 Technology infrastructure
- 7 Expectations for leaders
- 8 Support for working parents and caregivers; Crisis communication processes
- 10 Relationships with customers

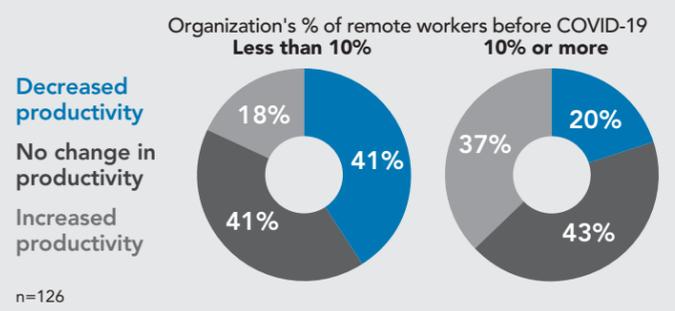
n=152

Percentage of US full-time employees working remotely at least 3 days a week:



n=147

Changes in productivity of US employees since the COVID-19 outbreak by percentage of remote workers (self-reported):



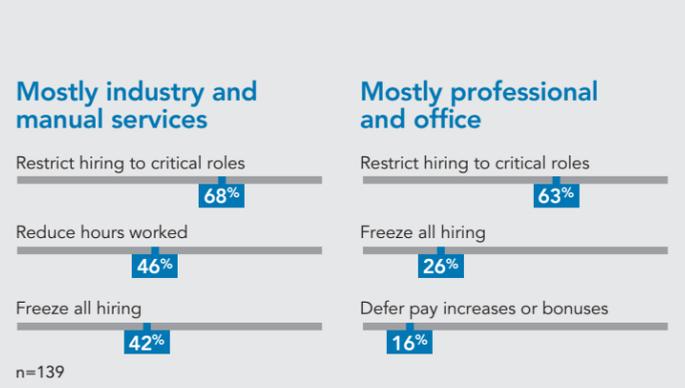
n=126

How organizations are **currently responding** to COVID-19 and how they are **planning to respond** within the next 3 months (all respondents):



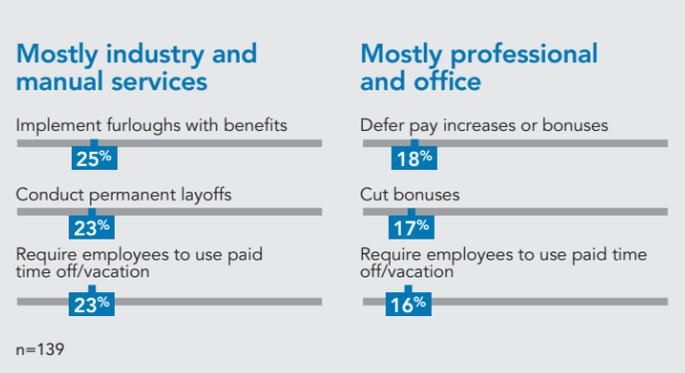
n=152

How organizations responded to COVID-19 **through April 2020** (by worker segment):



n=139

How organizations are planning to respond to COVID-19 **within the next 3 months**, May - July 2020 (by worker segment):



n=139

For more information:

[From Immediate Responses to Planning for the Reimagined Workplace: Human Capital Responses to COVID-19](#)